




HOW IT WORKS

- 1) Download the free Park Genius application in the app store 
- 2) Once registered, you are ready to park at any meter using Park Genius
- 3) Pull up to a meter. If that meter uses Park Genius, there will be a label similar to this one:
- 4) Pay for your spot using your smart phone



Insert your spot number

Select the amount of time you would like to purchase

Press the "Park" button to proceed with the purchase



Press "Confirm" to complete the transaction.

You will receive an electronic receipt along with your purchase

FREQUENTLY ASKED QUESTIONS

How much does it cost to use Park Genius?

- Park Genius is free to download and sign up for. You will only be charged a \$0.35 convenience fee for each time you add time to a meter using Park Genius. Example: If one hour normally costs you \$1.00, you will instead be charged \$1.35 if you purchase that one hour using Park Genius (American Express is not accepted).

My meter is still flashing "expired." How does enforcement know that I paid with Park Genius?

- Once your transaction is submitted with Park Genius, enforcement is notified via their handheld device that your spot is paid for. So despite your meter flashing "expired," you will not be ticketed.

Can I still pay with coins?

- Yes. Park Genius is only offering an alternative method of payment for those who wish to use it.

What if the Park Genius application is not working?

- In the unlikely event that the Park Genius system is down, coins must then be inserted into the meter to avoid a citation. The Park Genius system being down is not an excuse for free parking. Make sure you receive the notification that your transaction was submitted successfully before leaving your vehicle.

Can I use any cell phone to pay with Park Genius?

- You can use Park Genius on any web-enabled device of your choosing. If you do not have the mobile app, you can still use the web app by visiting m.parkgenius.com.

Can I add more time to the meter with the application?

- Yes. Park Genius will send you a reminder notification 5 minutes before your meter expires. From there, you will have the option to purchase more time. The application will not, however, allow you to purchase more than the maximum time limit posted on the meter.

Why is Park Genius available on some meters and not others?

- Park Genius is performing a pilot program on a limited number of meters throughout Tucson.

What locations is Park Genius available?

- Outside the Student Rec Center on 7th St; outside McClelland Hall on Helen St; on University Blvd between Park and Euclid; on Alameda St outside City Hall; and on Scott Ave downtown.